report_display_system-parameters_features_ Voice System name: avaya - FEATURE-RELATED SYSTEM PARAMETERS Self Station Display Enabled? y Trunk-to-Trunk Transfer: all Automatic Callback with Called Party Queuing? y Automatic Callback - No Answer Timeout Interval (rings): 3 Call Park Timeout Interval (minutes): 10 Off-Premises Tone Detect Timeout Interval (seconds): 20 AAR/ARS Dial Tone Required? y

Music (or Silence) on Transferred Trunk Calls? no DID/Tie/ISDN/SIP Intercept Treatment: attendant Internal Auto-Answer of Attd-Extended/Transferred Calls: transferred Automatic Circuit Assurance (ACA) Enabled? n

Abbreviated Dial Programming by Assigned Lists? n Auto Abbreviated/Delayed Transition Interval (rings): 2 Protocol for Caller ID Analog Terminals: Bellcore Display Calling Number for Room to Room Caller ID Calls? y

FEATURE-RELATED SYSTEM PARAMETERS LEAVE WORD CALLING PARAMETERS Maximum Number of Messages Per Station: 10 Maximum Number of External Calls Logged Per Station: 0 Message Waiting Indication for External Calls? y Stations with System-wide Retrieval Permission (enter extension)

| 1: | 9: | 17: | 25: |
|----|-----|-----|-----|
| 2: | 10: | 18: | 26: |
| 3: | 11: | 19: | 27: |
| 4: | 12: | 20: | 28: |
| 5: | 13: | 21: | 29: |
| 6: | 14: | 22: | 30: |
| 7: | 15: | 23: | |
| 8: | 16: | 24: | |

Prohibit Bridging Onto Calls With Data Privacy? n Enhanced Abbreviated Dial Length (3 or 4): 3 Default Multimedia Outgoing Trunk Parameter Selection: 2x64

FEATURE-RELATED SYSTEM PARAMETERS TTI/PSA PARAMETERS

WARNING! SEE USER DOCUMENTATION BEFORE CHANGING TTI STATE

Terminal Translation Initialization (TTI) Enabled? n

Customer Telephone Activation(CTA) Enabled? n

Hot Desking Enhancement Station Lock? n

Página 1

report_display_system-parameters_features_

EMU PARAMETERS EMU Inactivity Interval for Deactivation(hours):

CALL PROCESSING OVERLOAD MITIGATION Restrict Calls: stations-first

FEATURE-RELATED SYSTEM PARAMETERS Reserved Slots for Attendant Priority Queue: 5 Time before Off-hook Alert: 10 Emergency Access Redirection Extension: Number of Emergency Calls Allowed in Attendant Queue: 5 Drop Parking User From the Call After Timeout? n Deluxe Paging and Call Park Timeout to Originator? n Controlled Outward Restriction Intercept Treatment: tone Controlled Termination Restriction (Do Not Disturb): tone Controlled Station to Station Restriction: tone

AUTHORIZATION CODE PARAMETERS Authorization Codes Enabled? y Authorization Code Length: 6 Authorization Code Cancellation Symbol: # Attendant Time Out Flag? n Display Authorization Code? n Controlled Toll Restriction Replaces: none

FEATURE-RELATED SYSTEM PARAMETERS

SYSTEM PRINTER PARAMETERS Endpoint: Lines Per Page: 60

SYSTEM-WIDE PARAMETERS Switch Name: U. DISTRITAL Emergency Extension Forwarding (min): 10 Enable Inter-Gateway Alternate Routing? n Enable Dial Plan Transparency in Survivable Mode? n COR to Use for DPT: station EC500 Routing in Survivable Mode: dpt-then-ec500 MALICIOUS CALL TRACE PARAMETERS Apply MCT Warning Tone? n MCT Voice Recorder Trunk Group: Delay Sending RELease (seconds): 0 SEND ALL CALLS OPTIONS Send All Calls Applies to: station Auto Inspect on Send All Calls? n Preserve previous AUX Work button states after deactivation? n UNIVERSAL CALL ID Create Universal Call ID (UCID)? n UCID Network Node ID:

FEATURE-RELATED SYSTEM PARAMETERS Public Network Trunks on Conference Call: 5 Auto Start? y Conference Parties with Public Network Trunks: 6 Auto Hold? y Conference Parties without Public Network Trunks: 6 Attendant Tone? y Night Service Disconnect Timer (seconds): 180 Bridging Tone? n Short Interdigit Timer (seconds): 3 Conference Tone? n Unanswered DID Call Timer (seconds): 30 Mode Code Interface? n

| report_display_system-parame | eters_features_ |
|--|--------------------|
| Long Hold Recall Timer (seconds): 0 | |
| Reset Shift Timer (seconds): 0 | |
| Station Call Transfer Recall Timer (seconds): 0 | Recall from VDN? n |
| Trunk Alerting Tone Interval (seconds): 15 | |
| DID Busy Treatment: tone | |
| Allow AAR/ARS Access from DID/DIOD? y | |
| Allow ANI Restriction on AAR/ARS? y | |
| Use Trunk COR for Outgoing Trunk Disconnect/Alert? | n |
| 7405ND Numeric Terminal Display? n | 7434ND? n |
| | |

FEATURE-RELATED SYSTEM PARAMETERS

CONFERENCE/TRANSFER Abort Transfer? n No Dial Tone Conferencing? n Transfer Upon Hang-Up? n Select Line Appearance Conferencing? n Abort Conference Upon Hang-Up? n Unhold? n No Hold Conference Timeout: 20

External Ringing for Calls with Trunks? remote-only ANALOG BUSY AUTO CALLBACK Without Flash? n

AUDIX ONE-STEP RECORDING Recording Delay Timer (msec): 100 Apply Ready Indication Tone To Which Parties In The Call? all Interval For Applying Periodic Alerting Tone (seconds): 15 Audix Recording Display? n POSTED MESSAGE

Require Security Code? n

FEATURE-RELATED SYSTEM PARAMETERS

ISDN PARAMETERS

PARAMETERS FOR CREATING

Send Non-ISDN Trunk Group Name as Connected Name? y QSIG SELECTION NUMBERS Display Connected Name/Number for ISDN DCS Calls? y Network Level: Level 2 Code: Send ISDN Trunk Group Name on Tandem Calls? y Send Custom Messages Through QSIG? y Level 1 Code: QSIG/ETSI TSC Extension: 4999 MWI - Number of Digits Per Voice Mail Subscriber: 4 Feature Plus Ext: National CPN Prefix: **International CPN Prefix:** Pass Prefixed CPN: ASAI? n VDN/Vector? n Delay for USNI Calling Name for Analog Caller ID Phones (seconds): 0 Unknown Numbers Considered Internal for AUDIX? y Maximum Length: 4 USNI Calling Name for Outgoing Calls? n Path Replacement with Measurements? y **QSIG Path Replacement Extension: 4998** Send QSIG Path Replacement Conf. Event to ASAI? y Path Replace While in Queue/Vectoring? y

FEATURE-RELATED SYSTEM PARAMETERS

Página 3

report_display_system-parameters_features_

CPN/ANI/ICLID PARAMETERS CPN/ANI/ICLID Replacement for Restricted Calls: CPN/ANI/ICLID Replacement for Unavailable Calls:

DISPLAY TEXT

Identity When Bridging: principal User Guidance Display? n Extension only label for Team button on 96xx H.323 terminals? n

INTERNATIONAL CALL ROUTING PARAMETERS Local Country Code: International Access Code:

SCCAN PARAMETERS Enable Enbloc Dialing without ARS FAC? n

CALLER ID ON CALL WAITING PARAMETERS Caller ID on Call Waiting Delay Timer (msec): 5

FEATURE-RELATED SYSTEM PARAMETERS

| Pull Transfer: n | Update Transferred Ring Pattern? n |
|--------------------------------|--|
| Outpulse Without Tone? y | Wait Answer Supervision Timer? n |
| Misoperation Alerting? n | Repetitive Call Waiting Tone? y |
| Allow Conference via Flash? y | Repetitive Call Waiting Interval (sec): 4 |
| Vector Disconnect Timer (min): | Network Feedback During Tone Detection? y |
| Hear Zip Tone Following VOA? | y System Updates Time On Station Displays? y |

Station Tone Forward Disconnect: silence Level Of Tone Detection: precise Charge Display Update Frequency (seconds): 30 Date Format on Terminals: mm/dd/yy Onhook Dialing on Terminals? y Edit Dialing on 96xx H.323 Terminals? n Allow Crisis Alert Across Tenants? n

ITALIAN DCS PROTOCOL Italian Protocol Enabled? n

FEATURE-RELATED SYSTEM PARAMETERS CALL CENTER SYSTEM PARAMETERS EAS

Direct Agent Announcement Extension:

Delay:

VECTORING

Converse First Data Delay: 0 Second Data Delay: 0 Converse Signaling Tone (msec): 40 Pause (msec): 40 Prompting Timeout (secs): 4

Reverse Star/Pound Digit For Collect Step? n

report_display_system-parameters_features_ Store VDN Name in Station's Local Call Log? n SERVICE OBSERVING Service Observing: Warning Tone? y or Conference Tone? n Service Observing/SSC Allowed with Exclusion? n Allow Two Observers in Same Call? n

FEATURE-RELATED SYSTEM PARAMETERS

AGENT AND CALL SELECTION MIA Across Splits or Skills? y ACW Agents Considered Idle? y Call Selection Measurement: current-wait-time Service Level Supervisor Call Selection Override? n Auto Reserve Agents: none

CALL MANAGEMENT SYSTEM REPORTING ADJUNCT RELEASE (determines protocol used by appl link) CMS (appl mis): AAPC/IQ (appl ccr): ACD Login Identification Length: 4 BCMS/VuStats LoginIDs? n BCMS/VuStats Measurement Interval: hour BCMS/VuStats Abandon Call Timer (seconds): Validate BCMS/VuStats Login IDs? n Clear VuStats Shift Data: on-login Remove Inactive BCMS/VuStats Agents? n

FEATURE-RELATED SYSTEM PARAMETERS CALL CENTER MISCELLANEOUS Callr-info Display Timer (sec): 10 Clear Callr-info: next-call Allow Ringer-off with Auto-Answer? n

Reporting for PC Non-Predictive Calls? n

Agent/Caller Disconnect Tones? n

Zip Tone Burst for Callmaster Endpoints: double

ASAI

Copy ASAI UUI During Conference/Transfer? n Call Classification After Answer Supervision? n Send UCID to ASAI? n For ASAI Send DTMF Tone to Call Originator? y Send Connect Event to ASAI For Announcement Answer? n

FEATURE-RELATED SYSTEM PARAMETERS REASON CODES Aux Work Reason Code Type: none Logout Reason Code Type: none

Two-Digit Aux Work Reason Codes? n Redirection on No Answer Aux Work Reason Code: 0 Redirection on OPTIM Failure Aux Work Reason Code: 0

REDIRECTION ON IP CONNECTIVITY FAILURE

Página 5

report_display_system-parameters_features_ Switch Hook Query Response Timeout: IP Failure Aux Work Reason Code: 0

FEATURE-RELATED SYSTEM PARAMETERS

FORCED AGENT LOGOUT/AUX PARAMETERS Maximum Time Agent in ACW before Logout (sec):

ACW Forced Logout Reason Code: 0 Clock Time Forced Logout Reason Code: 0 Forced Agent Logout by Location Reason Code: 0 Forced Agent Logout by Skill Reason Code: 0 Forced Agent Aux Work by Location Reason Code: 0 Forced Agent Aux Work by Skill Reason Code: 0

FEATURE-RELATED SYSTEM PARAMETERS

SPECIAL TONE

Special Dial Tone? n Special Dial Tone for Digital/IP Stations: none

REDIRECTION NOTIFICATION Display Notification for Do Not Disturb? n Display Notification for Send All Calls? n Display Notification for Call Forward? n Display Notification for Enhanced Call Forward? n Display Notification for a locked Station? y Display Notification for Limit Number of Concurrent Calls? n Display Notification for Posted Messages? n Scroll Status messages Timer(sec.):

Chained Call Forwarding? n

FEATURE-RELATED SYSTEM PARAMETERS

report_display_system-parameters_features_ AUTOMATIC EXCLUSION PARAMETERS Automatic Exclusion by COS? y

Automatic Exclusion Coverage/Hold? n Automatic Exclusion with Whisper Page? n

Recall Rotary Digit: 2

Duration of Call Timer Display (seconds): 3 WIRELESS PARAMETERS Radio Controllers with Download Server Permission (enter board location) 1: 2: 3: 4: 5:

RUSSIAN MULTI-FREQUENCY PACKET SIGNALING Re-try? n T2 (Backward Signal) Activation Timer (secs): 20

FEATURE-RELATED SYSTEM PARAMETERS

INTERCEPT TREATMENT PARAMETERS Invalid Number Dialed Intercept Treatment: tone Invalid Number Dialed Display: Restricted Number Dialed Intercept Treatment: tone Restricted Number Dialed Display: Intercept Treatment On Failed Trunk Transfers? n

WHISPER PAGE Whisper Page Tone Given To: paged

6400/8400/2420J LINE APPEARANCE LED SETTINGS Station Putting Call On Hold: green wink Station When Call is Active: steady Other Stations When Call Is Put On Hold: green wink Other Stations When Call Is Active: green Ringing: green flash Idle: steady

Pickup On Transfer? y

FEATURE-RELATED SYSTEM PARAMETERS

IP PARAMETERS Direct IP-IP Audio Connections? y IP Audio Hairpinning? y Synchronization over IP? n SDP Capability Negotiation for SRTP? y SIP Endpoint Managed Transfer? n

CALL PICKUP

Maximum Number of Digits for Directed Group Call Pickup: 4 Call Pickup on Intercom Calls? y Call Pickup Alerting? n Temporary Bridged Appearance on Call Pickup? y Directed Call Pickup? y Extended Group Call Pickup: simple Enhanced Call Pickup Alerting? n

Display Information With Bridged Call? y

report_display_system-parameters_features_ Keep Bridged Information on Multiline Displays During Calls? y PIN Checking for Private Calls? n